



UNIVERSITY OF WISCONSIN-MADISON

# Guidelines, Best Practices, and Advice for UW-Madison IT Professionals



# IT Professionals Ad-Hoc Drafting Team



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# Introduction

Sara Tate-Pederson, Administrative Information Management Services (AIMS)



# Understanding your role as an IT Professional at UW-Madison

Sara Nagreen, Mathematics



# Respecting the interests of your users

Laura Grady, CIO and DoIT Communications



# Promoting good practice within the University

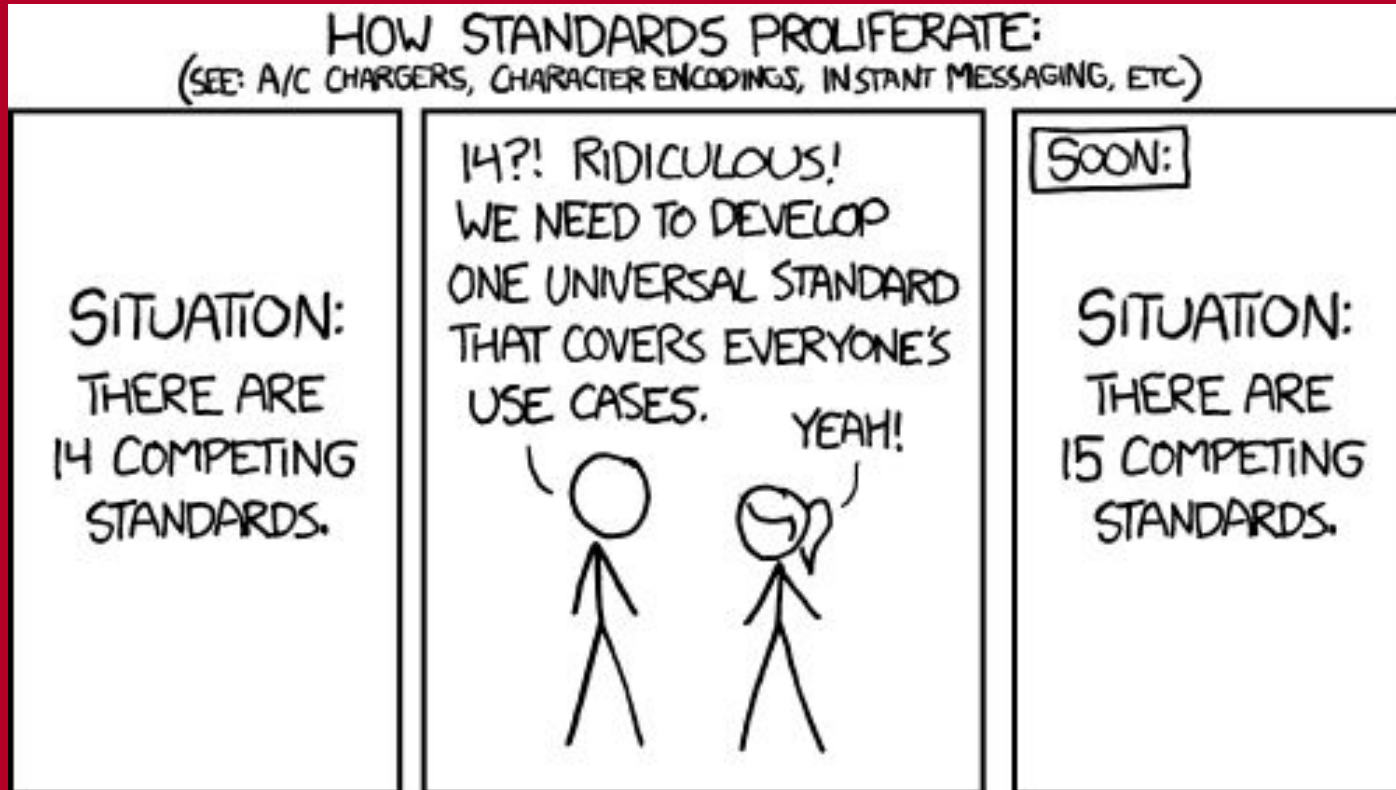
Alan Silver, Chemistry



# Following and improving standards

Jason Erdmann, School of Education

source: <https://imgs.xkcd.com/comics/standards.png>



# Adhering to policy and regulations

David Parter, Computer Sciences





# Maintaining your professionalism

Gary De Clute, Office of the CIO, IT Policy

**Professional** is not a label you give yourself- it's a description you hope others will apply to you.

- David Maister





# Guidelines, Best Practices, and Advice for UW-Madison IT Professionals



1. Understanding your role as an IT Professional at UW-Madison
2. Respecting the interests of your users
3. Promoting good practice within the University
4. Following and improving standards
5. Adhering to policy and regulations
6. Maintaining your professionalism



# **Guidelines, Best Practices, and Advice for UW-Madison IT Professionals**

**[go.wisc.edu/it-professionals](https://go.wisc.edu/it-professionals)**





**THANK YOU.**

