Bob Plankers

Mountains to Molehills
Reducing Complexity & Confusion
Living with Complexity
Donald A. Norman
The average person can only keep 5 to 9 items in their working memory.
Every application must have an inherent amount of irreducible complexity. The only question is who will have to deal with it.
Staff time is a cost, too.
GUI != Good
CLI != Bad
.acadm.exe -r server-idrac.wisc.edu -u root -p passw0rdd update -t https -e ftp.dell.com -a false

.acadm.exe -r server-idrac.wisc.edu -u root -p passw0rdd set -t xml -f awesome-server-config.xml -b graceful -w 600
Standardize Thoughtfully
Avoid Clever
Loose Coupling
Leanness
THANK YOU.