



Bob Plankers

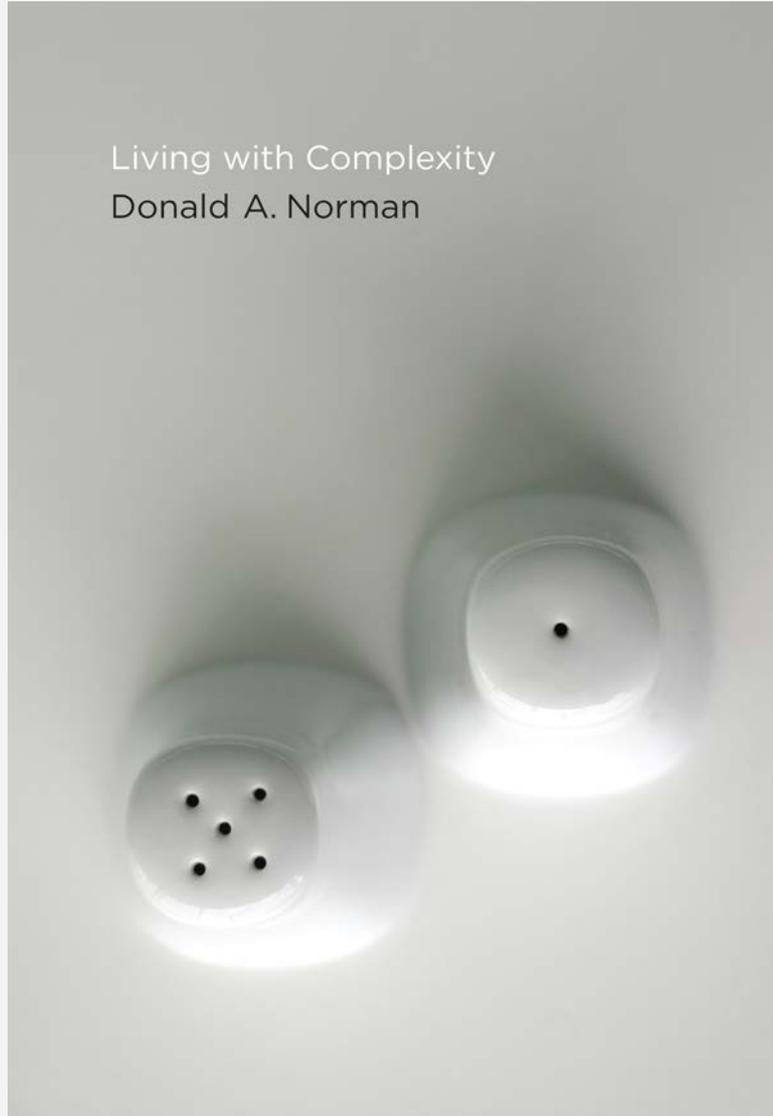
Mountains to Molehills Reducing Complexity & Confusion



IT Professionals' Conference 2018



Living with Complexity
Donald A. Norman







The average person can only keep 5 to 9 items in their working memory.



Every application must have an inherent amount of irreducible complexity. The only question is who will have to deal with it.



ツ (ツ)



**Staff time is a
cost, too.**



GUI != Good

CLI != Bad





Dashboard

Device Groups All Devices



Recent Alerts

- Online Status of Managed device**
SW08Q22 - 10.35.0.135
Device went offline.
Dec 6, 2017 10:00:31 AM
- Health Status of Managed device**
4W844Q3 - 10.35.0.169
Device health has deteriorated.
Dec 6, 2017 10:00:30 AM
- Online Status of Managed device**
7NP3D42 - 10.35.0.142
Device went offline.
Dec 6, 2017 10:00:24 AM
- Online Status of Managed device**
J0Q9182 - 10.35.0.146
Connection to the device was not successful.
Dec 6, 2017 10:00:23 AM
- Online Status of Managed device**
N123456 - 10.35.0.241
Connection to the device was not successful.
Dec 6, 2017 10:00:23 AM

Widgets

Warranty
All warranties up to date

Firmware
3 critical baseline(s)

Configuration
3 critical baseline(s)

Recent Task

- Global Health Task**
CreatedBy :admin Status :Scheduled
Next Run :Dec 6, 2017 11:00:00 AM Last Run :Dec 6, 2017 10:00:00 AM
- Warranty Task**
CreatedBy :admin Status :Scheduled
Next Run :Dec 6, 2017 6:00:00 PM Last Run :Dec 5, 2017 6:00:00 PM
- Configuration Inventory**
CreatedBy :admin Status :Scheduled
Next Run :Dec 6, 2017 6:00:00 PM Last Run :Dec 5, 2017 6:00:00 PM
- Default Inventory Task**
CreatedBy :admin Status :Scheduled
Next Run :Dec 6, 2017 6:00:00 PM Last Run :Dec 5, 2017 6:00:00 PM

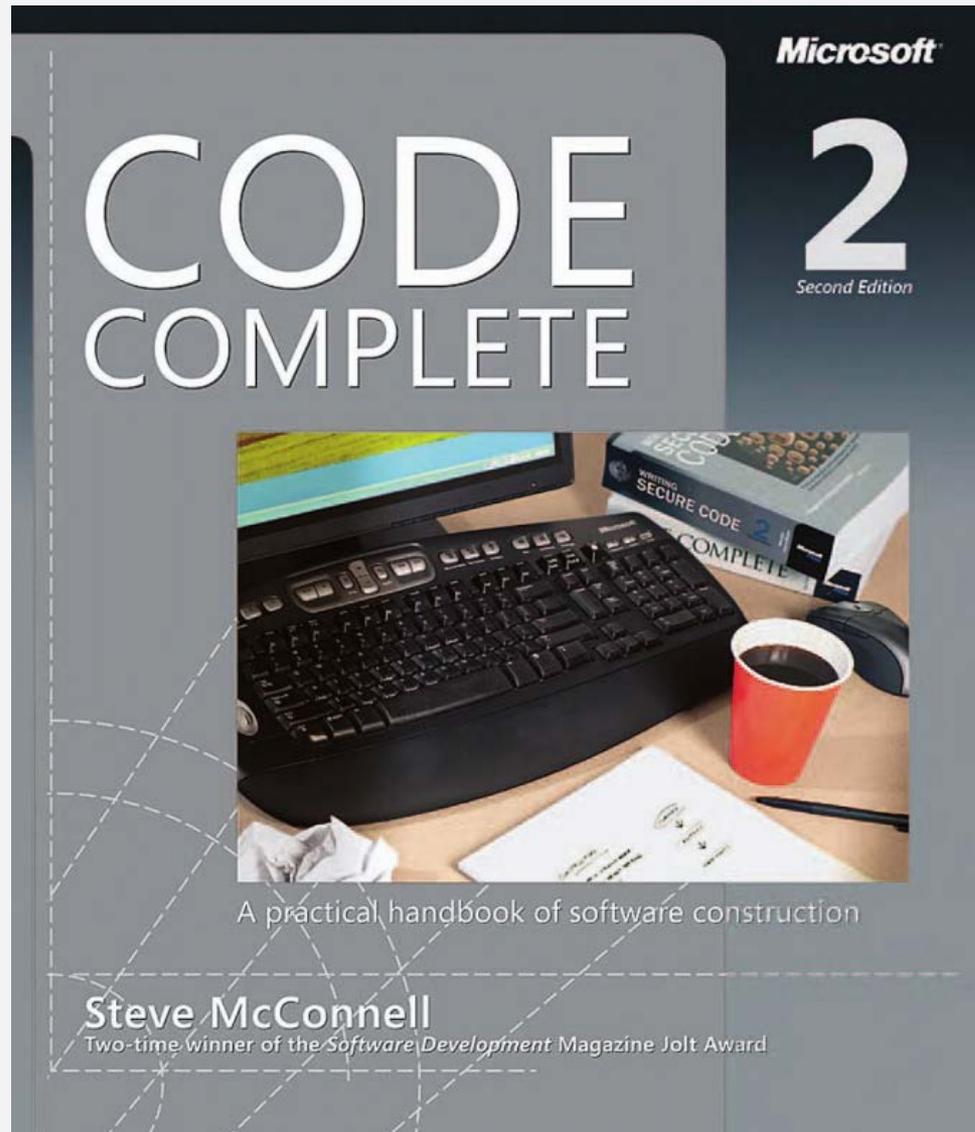


```
.\racadm.exe -r server-idrac.wisc.edu -u  
root -p password update -t https -e  
ftp.dell.com -a false
```

```
.\racadm.exe -r server-idrac.wisc.edu -u  
root -p password set -t xml -f awesome-  
server-config.xml -b graceful -w 600
```



Standardize Thoughtfully





**Avoid
Clever**



Loose Coupling



Leanness

THANK YOU.

